

IOWA STATE UNIVERSITY

OF SCIENCE AND TECHNOLOGY

The Collaborative on Academic Careers in Higher Education (COACHE) 2021 Faculty Satisfaction Survey

Departmental Leadership

COACHE definition:

Department chairs play a critical role in the success of faculty members. Faculty desire an administration with clearly articulated priorities and vision that do not change in ways that adversely affect faculty.

Dissatisfaction can occur from:

- Slow decision making.
- Inconsistent priorities.
- Poor communication.
- Failure to take input.
- Perceived unfairness.

Questionnaire items with the highest percentages:

87% were satisfied with the department chair's fairness.

82% were satisfied with the reception of their input.

Questionnaire items with the lowest percentages:

80% were satisfied with communication of priorities.



Promising action items:

- Work with academic leaders to cultivate communication practices.
- Highlight effective and innovative approaches to communication.